



PROVIDER ALERT

Clinical Model 2.1 One Year In and Trends

08/01/2016

Optum is offering updated Clinical Model 2.1 training sessions during the month of August.

At Optum, one of our goals is to collaborate with providers to achieve better member outcomes. Clinical Model 2.1 has been in place for the past year with elements of change in provider behavior becoming more evident. We have developed additional care management considerations that incorporate your feedback and suggestions as well authorization trends and member care patterns.

We will review elements of these trends from the standpoint of:

- Service use patterns in provider/agency utilization since August of 2015
- Provider questions about specific service delivery options
- Possible changes in service category based upon emerging patterns of use

Optum will be offering trainings on the dates listed to help educate the provider network on the changes to care management and how to best use the system. ***It is highly recommended that all providers in the Optum network attend one of the trainings.*** We will be offering the trainings via webinar.

Webinars

We will host Webinars on the following dates:

- **Thursday, August 25th** - 11:00 a.m. - 12:30 p.m. MT
- **Friday, August 26th** - 1:00 p.m. – 2:30 p.m. MT

Attendees must pre-register for trainings. Please visit www.optumidaho.com, providers, and submenu trainings to register

If you have questions or additional feedback to share, you may contact the **Optum Idaho Clinical Team** by calling **(855) 202-0983** and **press option #1** for treatment and authorizations.

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